### SERVICE PERFORMANCE OF MARKET DOMINANT PRODUCTS

## I. PREFACE

## A. Purpose and Content

USPS-FY16-29 contains the annual report on the service performance of market dominant products.

### **B. Predecessor Documents**

USPS-FY15-29 is a predecessor document.

# C. Corresponding Non-Public or Public Document

There is no corresponding non-public document to USPS-FY16-29.

USPS-FY16-29 relies on service standards, targets, and measurement methods established by the Postal Service upon consultation with the Commission, as reflected in 72 Fed. Reg. 58,946, 72 Fed. Reg. 72,216, 77 Fed. Reg. 31,190, 79 Fed. Reg. 4079, and 79 Fed. Reg. 44,700 and in PRC Docket Nos. Pl2008-1, RM2009-11, RM2010-11, RM2010-14, RM2011-1, and RM2011-14. As required by 39 C.F.R. § 3055.2(e), the measurement systems, methodologies, and proxies used for each product are described in the enclosed reports.

# D. Methodology Changes

The methodologies used for service performance measurement are the same as described in the USPS-FY15-29, except as otherwise described in the enclosed reports, including the report on the methodologies that we are filing with this ACR in USPS-FY16-29 pursuant to Order No. 3490.

### E. Input/Output

There are no external inputs or outputs for USPS-FY16-29.

### II. ORGANIZATION

A narrative report that addresses each element of 39 C.F.R. §§ 3055.2 and 3055.3(b) is included as a PDF document entitled "FY16-29 Service Perf Report.pdf." USPS-FY16-29 also includes a PDF document entitled "FY16-29 Methodologies Report.pdf" as required by Order No. 3490. USPS-FY16-29 also includes the following five Microsoft Excel spreadsheets with data required by Part 3055, Subpart A, of the Commission's Rules:

FY16 ACR First-Class Mail.xls FY16 ACR Package Services.xls FY16 ACR Periodicals.xls FY16 ACR Special Services.xls FY16 ACR Standard Mail.xls